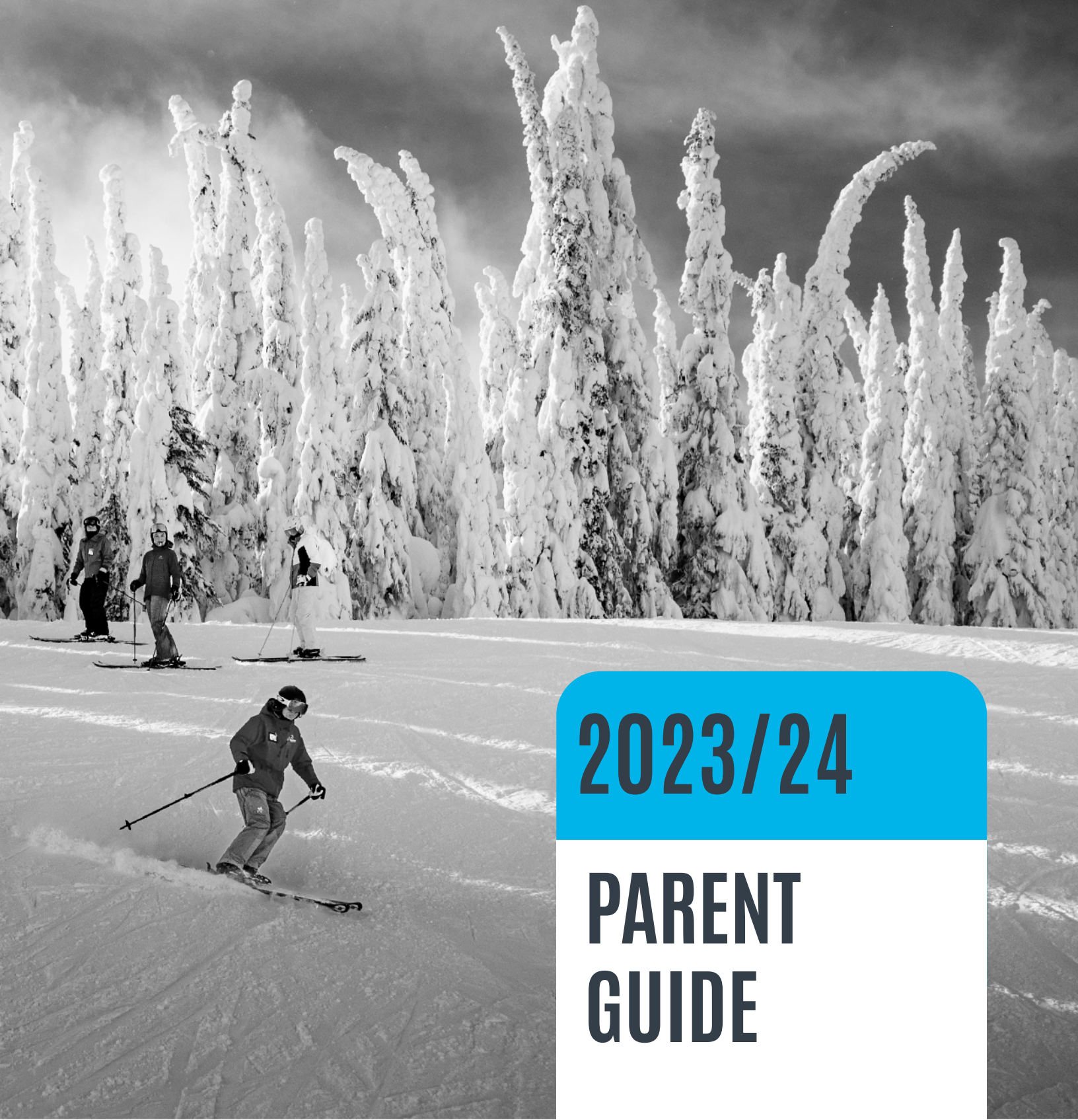




SCHOOL PROGRAM



2023/24

**PARENT
GUIDE**



Parent Guide - School Trip to SilverStar Mountain

We are excited to have your child participating in our School Program for the 23/24 season. We have some information for yourself in this form to ensure your child is prepared for a fun time at SilverStar.

HOW DOES REGISTRATION WORK?

- You have been provided with a unique link along with a list of steps to complete the online registration for your child.
- You can book lessons, rentals and lift tickets through the link. Please make sure that rental details are input if required and that the ability level is true to your child
- If you are not a season pass holder, make sure you have selected the option for a lift ticket for each day.
- Registration for the dates your school have selected will close 3 weeks before the first lesson.
- Your school coordinator is your direct point of contact, please contact them directly for any queries.

STUDENT LESSON RATES

Below are the 2023-24 Student Lesson Rates for the School Program.

Alpine Ski & Snowboard	
2 hour lesson	\$29.00
Alpine Rentals (only available as an add on to lessons)	
Student Rentals Package	\$15.00
Alpine Tickets (Only available as an add on to lessons)	
Lift Ticket	\$11.00

* All prices include tax

CANCELLATION & REFUND POLICY

- All cancellation requests must be sent in to your school coordinator.
- All individual cancellations before 10am need to be sent to and approved by your school coordinator.
- All individual cancellations after 10am will result in only the lift pass being refunded. You will be charged for both lessons and rentals due to prescheduling of instructors and the pre-setting of rental equipment. Unless extenuating circumstances exist, to be approved by your organizer.

CLOTHING AND ACCESSORIES

Below is a checklist of suggested clothing for those not familiar with the alpine environment. You will be most comfortable if you dress in layers that can be removed or added as necessary.

Recommended Items for ALL Outdoors Activities:

- Gloves or mitts – MANDATORY
- Thermal layers
- Warm socks
- Warm fleece or sweater
- Snow pants
- Winter jacket
- Warm hat or toque
- Goggles and/or sunglasses
- Warm, winter boots for ALL outdoor activities
- Please do not bring valuables to the mountain



SKI/SNOWBOARD ABILITY LEVELS

LEVEL	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	LEVEL 5	LEVEL 6
SKI	Never ever skied, first time.	Can stop without assistance, control speed in straight line with wedge. Can load magic carpet without assistance.	Can link wedge turns, control speed with turn shape. Green terrain.	Can link wedge turns on green terrain. Starting to explore blue terrain.	Linking turns on blue terrain, starting to explore off piste terrain, glades, terrain park.	Exploring the whole mountain in a variety of conditions. Developing efficient techniques.
SNOW BOARD	Never ever snowboarded, first time.	Can control speed and stop on heel edge. Can balance stationary on toe edge	Can control direction on heel edge, can control speed and stop on toe edge. Green terrain.	Can link turns on green terrain. Starting to explore blue terrain	Linking turns on blue terrain, starting to explore off piste terrain, glades, terrain park.	Exploring the whole mountain in a variety of conditions. Developing efficient techniques.

RENTALS

The individual renting equipment is responsible for returning it to the Rental Department at the end of the day. Any equipment that is lost, stolen or damaged the parent/guardian will be expected to pay full replacement costs. Helmets are always mandatory for all alpine groups, the rental packages include helmets for both skiers and snowboarders. If you own a ski or snowboard helmet you are welcome to bring your own.



ALPINE RESPONSIBILITY CODE (ARC)

Please make sure you are aware that these are our safety guidelines on the mountain and each ticket holder is held responsible for following these. **You must review these with your child prior to their first lesson.**

1. Always stay in control. You must be able to stop or avoid people or objects.
2. People ahead or downhill of you have the right-of-way. You must avoid them.
3. Stop only where you are visible from above and do not restrict traffic.
4. Look uphill and avoid others before starting downhill or entering a trail.
5. You must prevent runaway equipment.
6. Read and obey all signs, warnings and hazard markings.
7. Keep off closed trails and out of closed areas.
8. You must know how and be able to load, ride and unload lifts safely. If you need assistance, ask the lift attendant.
9. Do not use lifts or terrain when impaired by alcohol or drugs.
10. If you are involved in a collision or incident, share your contact information with each other and a ski area employee.

Please note: All Terrain Parks are off limits for school groups

FOR MORE INFORMATION

If you have any questions, please contact your school coordinator directly.